

Christopher Peluso

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WORK EXPERIENCE

Toronto Zoo

Jan 2022 – August 2022

Graphics Assistant – Seasonal Full-time and Part-time

- Provided in-house graphic production work using design programs such as Adobe Photoshop, Adobe Illustrator, and Adobe InDesign to create posters and signage.
- Tasked with modifications to signage mock-ups as requested, that included redesigning, reorganizing, and re-wording signage.
- Tasked with using and importing previously created graphics and design elements into Adobe InDesign to begin creating signage mock-ups using the templates provided.
- Used Adobe Illustrator and Adobe Photoshop to recreate old, faded, or damaged signage found around the Zoo into an accessible format.
- Responsible for measuring signage on site to ensure that newly created poster and signage fit the required measurements.
- Displayed proficient use of Mac file organization and Microsoft Office to store and organize data.
- Note: I briefly went back to Custodial in-between contracts for this position.

Toronto Zoo

June 2020 – July 2022

Custodian - Seasonal

- Custodial duties consisting of constant deep cleaning and sterilization of public areas such as washrooms, buildings and exhibits to maintain high health standards during the continuing COVID-19 pandemic.
- Provided excellence customer service to guests while stationed at various areas of the zoo which included directions to other areas, and answering any questions.
- Demonstrated strong interpersonal skills by listening to guest concerns regarding COVID-19 regulations, and assuring a safe and healthy environment during their visit.
- Excelled at working and providing support in a team environment, as well as efficiently accomplishing my duties independently.
- Trained and provided guidance to new employees in order to help them succeed in their position.

Toronto Zoo

June 2017 – Sept 2019

Splash Island Attendant - Seasonal

- Ensured a safe environment for Splash Island guests through constant supervision and accident prevention of the splash pad, slides, and front gate.
- Administered First-Aid to guests for minor cuts, scrapes, bruises, sprains, as well as assisting

nurses with more serious injuries.

- Frequent interaction with guests to assist with any questions and issues regarding the splash pad, or general zoo information such as directions to other areas and promoting current events.
- Performs maintenance of Splash Island such as: garbage pick-up, power washing, and using chlorine to clean algae and pad fouling. (adhering to WHMIS and Workplace Safety Guidelines).
- Performed administrative tasks that included filling out daily logs of maintenance upkeep and guest attendance for the day.
- Operated in a team environment, as well as undertaking individual tasks with little supervision.

Signarama New Market

June 2020

Laborer

- Completed various tasks such as assembling protective screens to lower transmission of COVID-19.
- Displayed high precision in cutting different materials, as well as efficiently tying and packaging protective screens as part of the assembling process.

Art of Shoe Repair

Summer 2011 - 2012

Cashier

- Provided excellent customer service by greeting customers as they arrived at the store and provided them with information about products and services.
- Enter transactions in the register, count money at the end and beginning of each shift to make sure the float was correct.

Toronto Pan Am Games

Summer 2015

Volunteer

- Provided high-level customer service to guests at all times such as resolving issues and answering questions.
- Took on any specific duties in an emergency as directed by a team leader.

EDUCATION

Durham College, Oshawa Campus

Sept 2021 - Present

Interactive Media Design

University of Toronto, St. George Campus

Sept 2015 - June 2020

Bachelor of Arts and Science, Major in History, Minor in Religion and East Asian Studies

- Member of the Tennis Club
- Member of the Snowboarding and Skiing Club.

SKILLS & INTERESTS

- High proficiency in Adobe Creative Cloud programs such as Adobe Photoshop, Adobe Illustrator, and Adobe InDesign
- High proficiency in computer and technical skills including Microsoft Office, HTML, and CSS
- Strong communication, teamwork, and interpersonal skills
- Strong ability to effectively communicate ideas and concepts through writing
- Knowledge of WHMIS and the Occupational Health and Safety Act
- Certificate for Conversational Japanese acquired from the U of T School of Continuing Studies
- G-Class Driver's License with a clean abstract
- Enjoys both digital and film photography
- Enjoys various physical activities including Tennis, Skiing, Cycling

REFERENCES

References available upon request.